

ENCOUNTER FORM																			
PCH					Fldr.					Doctor					Nurse				
Patient ID #										Birthdate: _ _ - _ - _ - _									
<div style="border: 1px solid black; display: inline-block; padding: 2px;"> Patient Name: _____ </div>										Visit Date: _ _ - _ - _ - _									
PRIMARY REASON FOR VISIT:															Sex: <input type="checkbox"/> M <input type="checkbox"/> F Insurance: <input type="checkbox"/> Y <input type="checkbox"/> N Married: <input type="checkbox"/> Y <input type="checkbox"/> N Home visit: <input type="checkbox"/> Y <input type="checkbox"/> N Referral: <input type="checkbox"/> Y <input type="checkbox"/> N				
1. <input type="checkbox"/> Acute 2. <input type="checkbox"/> Chronic 3. <input type="checkbox"/> Emergency 4. <input type="checkbox"/> Follow-up 5. <input type="checkbox"/> Check-up 6. <input type="checkbox"/> Other															<div style="border: 1px dashed black; padding: 5px; text-align: center;">Prenatal Care:</div> 9. <input type="checkbox"/> 0 – 13 weeks 10. <input type="checkbox"/> 14 – 28 weeks 11. <input type="checkbox"/> < 28 weeks 12. <input type="checkbox"/> after birth				
<div style="border: 1px dashed black; padding: 5px; text-align: center;">Family Planning:</div> 7. <input type="checkbox"/> Contraceptives 8. <input type="checkbox"/> Advice only															<div style="border: 1px dashed black; padding: 5px; text-align: center;">Well Baby Care:</div> 13. <input type="checkbox"/> Well Baby Visit				
Note: Please use special codes for the type of feeding.															<div style="writing-mode: vertical-rl; transform: rotate(180deg);">Diagnosis</div> 1-st _____ 2-nd _____ 3-rd _____ _____ _____ _____				
															<div style="writing-mode: vertical-rl; transform: rotate(180deg);">Special Codes</div> _____ _____ _____				

Although the percent of clients attended to by all nurses and midwives from their homes (included here as “health-posts”) is not currently known, those operating from their homes do make up approximately 56 percent of the 979 health posts in the five initial-focus prefectures.

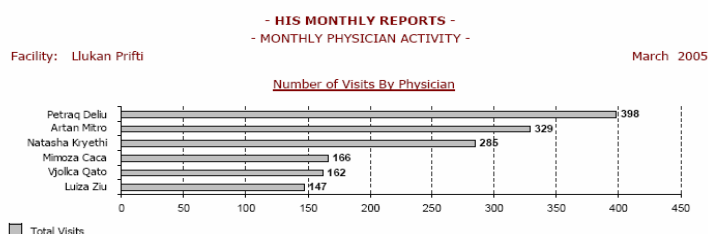


The picture on the left is of a nurse in Berat, at her home that serves as a health post. She had just brought her encounter forms to be checked to see if they were being filled correctly, when the program first began. Initially, the form needs to be something that can easily be filled any where the health system is operating.

Already MoH, Health Insurance Institute (HII), and PRO Shëndetit are looking for ways to make the form more useful. For example, once HII becomes the single-payer for primary health care and contracting with health centers takes place, there will be a need to assess performance and quality.

The head nurse of the health center collects the forms from all providers, including those at health posts and delivers them to the health information system regional office – a data entry and management office in each prefecture. The office is comprised of a system administrator and six or seven data entry persons. The computer system is bilingual with Albanian and English interfaces and reports. It is widely regarded as simple and user-friendly.

Feedback is crucial to the improvement of primary health care and is an area where the MoH and PRO Shëndetit will place considerable effort over the coming year. The simple, but comprehensive structure of the collected information allows for a large variety of reports to be generated. On the right is a simple report showing the total number of clients met by five different physicians working in one health center in Berat during the month of March



The roll-out of the new HMIS began by including all service delivery points in the Berat prefecture (268). This system was reporting by the end of April. Two pilot health centers and their associated health posts (57 service delivery points all together) were added, staffs trained, and were reporting by the end of June. The total numbers of service delivery points using the new HMIS are shown in the bar graph on the left. By the end of PRO Shëndetit’s annual reporting period (July), 121 physicians and 666 nurses and midwives had been trained to use the encounter forms. The MoH and PRO Shëndetit will continue the roll-out in the rest of the initial five prefectures during 2005, and will begin taking the system to other prefectures in 2006.

